Loan Topic Index - To Search, Hold the Ctrl button down while pushing the F button to launch the search feature. Click on the date to see that month's loan notes.

	March 21, 2019	<u>June 20, 2019</u>	<u>September 19, 2019</u>	November 21, 2019
	ODP loans and HHL	Incentive report	Updated Rate Sheet	Collections comments
	Currently not doing Business loans	Proper way to handle VIN Corrections	Rake in the Cash loan promo	Purpose line on worksheets
	Credit Card Collateral Code	Removing a co-borrower!	Fill out worksheets completely	Share Your Connections Referrals
	Emails for members	How to handle 3 day RTC in Forza	HELOC DP selections	Open, Approve, Book names to match in Forza
	Flood Zone HELOCs	HHL waiting period	Use Maxed line of credit payments in DR	Pledge Agreements on Share/CD Secured Loans
		Workout loan codes	Loan Review clarification	Loan Descriptions on Accounts
			FDI filing reminder	HELOC Maturity date reminder
	April 18, 2019		Scanning loan docs reminder	Special characters in Forza
	Notarize POA	July 18, 2019	Notarize POAs	Non-Borrowing Spouse in HELOCs
	Due Date Changes	Adverse Action log	Extensions - when member isn't delinquent	RTC mention
	Scan every page of disclosures	Clean up old comments	Repo contact instructions	Skip A Pays
		Loan Review and loans under 625		Christmas Cash promo
		Deceased members & loans		Remind borrowers about need for insurance
	May 16, 2019	Due Date changes	October 17, 2019	Collateral codes to match rate sheets
	RTC explanations	Credit Card codes	Biggest Gainer Prize	Reminder on LTV caps for HELOCs
	DOT Vesting	CUNA Biggest Gainer contest	Rate Match - updates	
	Manufactured Homes	HELOC reminders based on recent errors	Variable Rate - update	
	Changes for home valuations		Employee loan procedure	<u>December 19, 2019</u>
	Overdraft loans		D&E requests for HELOCS	Connectiversary cards
	Share your Connection Referral	August 22, 2019	Ideas to reach loan goals	Lending Focus Group
	Program Complete applications more	Share Your Connection Referral changes	In-House Preapprovals and Indirect loans	Employee loans
	fully Complete worksheets more fully	Overdraft loans	Dates when uploading to Dig Docs	HELOCs on properties in Flood Zones
	Notarize POAs	Real Estate loan LTV changes	Indirect members and new loans	Guarantee of Title request instructions
	Scan every page of disclosures	HELOC closure notes		Adding DP to existing loans
	Log Stated Income	FDI filing notes		Double check VIN errors
	Sign paperwork as witness	as witness Private Sales - Title and BOS names match nembers Scan all disclosure pages		Troubled Debt loans
	References for members			Reminder on 502
	Attachment for Collections loan types			FDI tab reminders
				Notarize POAs

Title fee charges

Notes about 2020 goals

Forza and blocked Credit Reports

Loan Topic Index - To Search, Hold the Ctrl button down while pushing the F button to launch the search feature. Click on the date to see that month's loan notes.

<u>January 16, 2020</u>				
2020 loan goals are explained				
DP requirements				
Private Sales - Title and BOS names match				
Boat titles -Conditional Title App if not titled				
ST133 Form				
New law - Proof of insurance and registration				
HELOC descriptions in Forza				
Skip Payment Process				
Loan codes to match Rate Sheet				
Second Mortgages clarification				

<u>February 20, 2020</u>

Instructions for receiving Insurance Checks
Upload proof of Ins to State National on HELOCs
Drift boats - no titles
Loan codes to match Rate Sheet

March 19, 2020

Skip Pay and HHL response to COVID PCR - less than Avg rating instruction FDI - Log your titles!

April 16, 2020

Fillable worksheets
Subordinations go to Stephanie or Cassidy
Real Estate loans on property in Idaho
Title work available on Archer
RE Emergency Assistance loans
Skips & Covid
HELOC Maturity & Review dates reminder
Variable rate reminder

May 21, 2020

New Rate Sheets & New LTV Caps
No MSRP for values
Rate Bumps
Loan Terms
Non-motorized boats as collateral
Stated Income
Medical Collections
Loan Review clarifications
Flood Certs available on Archer
Experian allowing members to track CR weekly
Outgoing Wire Form for Loan Proceeds

June 18, 2020

Indirect and InHouse Flat Fees

Worksheets Incomplete
Remember Min Rent in Debt Ratio
Logging Credit Score in Forza
Variable Rate Tab
References for members
Aggregate loan limits per policy
Title Fees
Loan Payoffs sent from a loan
Titles sent to DMV because missing Lienholder
Private Sales need seller POA
Pulling Frozen Credit Reports in Forza
HELOC with a 1st mortgage in Forbearance
DR when a Co-Signer is involved
Minors on loans
Bad credit with us when applying for a new loan

July 16, 2020

Business loans & Self Employed Borrowers
Charged off accounts w/CCU & opening
something new
Limited POA for Account Info
Skip Payments
Indirect members require Sig Card for
new products
Comments on accounts
Collections comments
Variable rates
Scan loan docs

August 20, 2020

Overdrafts - when borrowers & account owners don't match Collateral Insurance Share Your Connection Referrals
Disbursing loan money
Dealership Notes
VIN Correction Letter
Pledge Agreements
Scan vs Fax between branches
Helping Mortgage Dept
Indirect accounts and joint owners

<u>September 18, 2020</u>

CUNA DP Action Step Slides

October 15, 2020

Emergency Assistance Loans
CarsForSale.com
Access Idaho
In-House Refi Report
Happy Booking on NADA
Rate Bumps and Loan Review
Special Characters in Forza
Adverse Action Notices
Online Loans

November 19, 2020

Title Search
Naming Loan Docs
HELOC LTVs
Rules for waiving VOI
Skip A Pays
Hardship Skip Surveys
Spirit of Giving Christmas promo
Clean up old comments
Update FDI Identifiers
References for members
Scan loan docs
Credit Scores in Forza
Loan Review emails
HELOC DP selections

December 17, 2020

No meeting

Loan Topic Index - To Search, Hold the Ctrl button down while pushing the F button to launch the search feature. Click on the date to see that month's loan notes.

•	1 0	3	
January 21, 2021	<u>April 15, 2021</u>	July 15, 2021	October 21, 2021
Helping Hand Loans	New First Mortgage Online App	Instructional Slides	MRC Pocket Geek
Debt Protection beneifts	Self-reported debts on Credit Reports Loan Review log	How to pull Credit Reports	Approving loans
Flood cert Reminder	CarsForSale/CarFax	Credit Score Tab	Share Secured VISA Codes
HELOC Addendum	2% adds	Employment Tab	Questions on Apps
Lending Logins	Bankruptcy and Loan Review Rate Calculations on worksheet	Financial Data Tab	Pledge Agreements
Scan your loan Docs	Employee loans	Co-Borrower Financial Data Tab	HELOC Advance PINN
Thin Files	Figuring Toy/RV Values	Back to Pending Status	HELOC & Mortgage Payoff Requests
Rate Matches		Quick Amortization	InHouse Loans for Members from Indirect Dealers
	May 20, 2021	Share Secured Collateral	Adding Backend Products to Existing loans
February 18, 2021	Inactive Visas		QuitClaim Deeds
Share Secured Visas	HELOC Promo adjustments		DOT Errors
CD & Share Secured Loans	Auditor findings	August 19, 2021	RightSignature
Securing Balances	HELOC GL 767	Visa Increase Log	
Credit Score tab	GL Descriptions	Collateral TAB for Share Secured loans	
Storing Taxes for Self Employed	Loan codes 2% adds	ModificationDOT for HELOC Mods	November 18, 2021
Excluding liabilites from Credit Report	Maxed revolving payments in DR	NMLA on HELOCs	
Debt Ratio and Maxing Revolving	FDI filing reminder	Title fees	SMART Reviews
Payments Scan every page of	Checks for loans		BOGO Promo
disclosures	New Online Mortgage platform	Membership PAR included in loans	Christmas Cash Promo
1/2 mortgage payments and HELOCs		Retaining Paper Loan Docs	Skip A Pay personnel change
1% Loan Promo	June 24, 2021	List of items looked for in Review list	Insurance Checks
Connectiversary Cards	Juneteenth		Audits happening
•	Non-Borrowing Spouse & HELOCs		Credit Line Increases
CUNA Keying guidelines	Title Companies	<u>September 16, 2021</u>	Collections Comments
HELOC LTV updates	RV Terms	Indirect Loans for Existing Members	LenderClose
March 18, 2021	Mortgage App Log HELOC Promo goals	Lot Land Loans	New Doc Packs
Monthly loan reports - Inhouse refi	Blended Rate worksheet example	HELOC Advane Form	RightSignature
DBA Accounts	Cancelled and Denied Loans	Income Verification and how to calculate SMART	
HELOC Promo	Date Dig Docs	Reviews	
Screen prints in loan docs	Out of norm values of collateral	Scan docs	December 16, 2021
General Loan Voicemail	2% Adds	Archer Invoices	D Bucket loans
Preapproved loans in Forza	HELOC Addendum and HMDA	CUNA Products - Consumer vs HELOC Packages	New Credit Card Purpose Codes
MRC Enhancements	Frozen Credit Reports in Forza	Updated Blended Rate and HELOC Worksheets	Share Secured VISA reminder
Reminders for 502	Stated Income notes	Older Vehicles	Loan Doc Packs and RightSignature
Spanish speaking members and	Investment Property Fees	Decoding VINs	Variable Rates
Collections Dept Scam reminder	Vehicle Values	-	LenderClose & HMDA
Concedons Dept scan reminder	Skip Payments		

Country Code in Forza - loans not reporting

General Loan Voicemail

January 20, 2022

Field of Membership LenderClose & Archer **HELOC Addendum Maturity Dates**

Automatic Transfers in Forza

Blended Rates

MRC

CD Secured loans

VISA - Balance Transfers & Cash Advance vs Purchase Credit Card Purpose Code Rate Bumps on Sig loans

February 17, 2022

Branch Goals Update Forza Screen Size Rate Discounts & Adds

Rate Matches David Chapman - Indirect Dealer Rep

Indirect Flat Fees

In-House Opportunities from Indirect Loans Joint vs Individual Credit Report Pulls **HELOCs & Manufactured Homes**

Child Support as Collection on Credit Self-

Reported Items

Property Condition Review Process Loan Officer Signatures on Docs Debt Protection Claims Update

HMDA Log

March 17, 2022

Loan Doc examples Reminders on Titles Private Purchases One and the Same Titles from another Financial Institution **HVE Scores** GAP and MRC effective dates

April 21, 2022

Changes to Medical Collection reporting Share Secured Comments/Notes

Easter Question Hunt:

Flood Certs

Bumping on HELOCs vs Consumer Loans

Extending terms past 84 mos(auto)/120 mos(RV)

Blended Rates

Indirect Memberships and new products HELOC signings outside of the Branch

General Voicemail for the Loan Department

May 19, 2022

Net vs Gross Income Income Calculations Second Signature Financial Data Tab Variable Rate Keying Info Bills of Sale

Unsecured Box on Worksheet Blended Rates LTVs

Adding/Removing DP

ODP vs Overdraft Protection LOC CU Only Section of Application

Adverse Action forms for Canceled loans

Signature Pads

Closing Loans for Other Lenders "No Loan" Comments/Escalating Debt

ACH Payments

June 16, 2022

Interest Rate Changes HELOC/VISA Prime Rate Manufactured Homes on Leased Land Lender Close Keying Slides Debt Ratio with Debt Protection Freeze Comments Need Expiration GAP Terms - Explanations GAP & Skip Payments Extending Terms of 84 and 120 months Lender Close PCR Times Too Long

July 21, 2022

Collections Dept changed to Resolutions Dept Project Emails - Thank You Byrd Dawg Motors Dealership Red Flags Rate Increases

LTV Changes

Visa Floor Rate Change

Change to keying FDI Title Recording Procedure HELOC Docs - sending from branch to branch HMDA Log & HMDA & Non Borrowing Spouse Modification Docs - Non Borrowing Spouse Qualified LTV vs Approved LTV on worksheet Freeze Comments Expiration Dates

Collateral Tab

Rate Matches with Blended Rates

Out of State Sales and 502

Reminder to Double Check VINS

Preapprovals - No longer than 60 days

YTD Goals - Participation Loans CD Secured Loans and CD Rate Jumps

CD Secured Maximum terms Loan

Review Checklist

August 18, 2022

Fraudulent Online Application Loans to Board of Directors Calls to Indirect Members Overdraft Borrowers vs Checking Acct Owners Courtesy Pay allowed in branch VISA - PINs Sending Titles to Autumn CPI Calls

<u>September 22, 2022</u>

RightSignature Training on Intranet More Fraudulent Applications Audit Findings:

HELOC Limit Calls and Review Dates

Disbursement Tab/Itemization on TIL Disclosure Total Sales Price Box on TIL Disclosure Intent to Apply for Joint Credit on Application

S Drive move to L Drive Loan Purpose - Do NOT use education

LTV Changes & Rate Changes (Fixed & Variable)

Temporary Discontinuing Investment Prop HELOCs Discontinuing Commercial RE Lending

REPOs

MSRP vs NADA Values

W2 vs Taxes for POI

Employee Discounts

Loan Purpose - Refi vs Title Loan

Blended Rates:

Notes Section

Preapproval Notes

Indirect Process & New Accounts

Bankruptcy Reminder for Loan Review

Co-Signers/Bankruptcy & Rate Adjustments Co-Borrower/Co-Maker vs Co-Signer/Guarantor

Title Fees

October 20, 2022

Contact Information Tabs (Alternate/Contact) Update IDs

Updated HELOC Checklist HMDA/Demographic Explanation HMDA

HELOC Insurance/Binder

Auto Insurance

First Time Borrowers Process for adding CPI

Grace Period?

Comprehensive Only Info

1099 Employees are Self Employed

Scanning Order Update

TIL Reminder

November 17, 2022

Document Scanning HELOC LTVs and Values DOT Recording

Loan Payments Only Advance 2 Months

Due Date Change Forms

Extensions

Save Loan Docs to Loans in Forza

Due Dates - 45 days out

Loan Code Corrections

Bona Fide Preapprovals

No Fees for Checks from HELOCs

Skip A Pays - Forms from Intranet

December 15, 2022

Resolutions Dept: Santa's Naughty List

Title Fees only \$14 APY vs APR

Queue Clean-up

Indirect Loan Due Dates

Meeting Notes - Read them!

Self-Employed Borrower POI

CUNA Dashboard

Truth in Lending Disclosure Reminder

Cross Collateralization

January 19, 2023

Yearly Goals

Scanning

Notes in the Notes

Communication for Member Service

Indirect Members Sig Cards

Indirect Comment

Verify Information

Update IDs

Check Cashing (Correction in February)

Adding Co-Borrower to Existing Loans

Removing Co-Borrower from Existing Loans

Policy Updates

Minimum Rent Increase

Living with Family Update to Net

Extending Terms for Dealer Backend

Helping Hands membership Update

Credit Reporting Issues

Adobe Standard / Going Paperless

Notarizing DOTs and POAs

Organizing Paperless Loan Docs Storing Digital Copies

February 14, 2023

Private Sale Titles

HELOC: Investor Mrtg vs Inhouse Mrtg CD

Secured Loan Max Term

Owners on Title Must Match Loan

Waiving/Lowering Insurance to Comp

Loan Docs Complete (created before booked)

No DLS in Docs

HELOC PINN/Password Phone vs In Person

HELOC App Questions

Overdraft on Existing Checking

Blended Rate Codes

Indirect Membership (Corr. from January)

Title Fee reminder

Loan & Security Agreement Disc reminder

HELOC Application

Right to Receive a Copy of the Appraisal

HELOCs and Right Signature

HELOC Docs checked Before Signing

CUNA Debt Protection Changes coming soon

March 16, 2023

Debt Protection Changes

Debt Protection Available on Overdrafts

Double Check Disbursements

Account Types That Cannot Have Loans

Business Accounts

Trust Accounts

Rep Payee Accounts

Credit Limit Change on Secured Visas

Non-Member Co-Signers

Skip Pmts with AFTs or ACH

Loan Voicemails

Notarize Both Signers on DOTs

Check Clearing Account

April 20, 2023

CUNA Mutual - move to TruStage

Debt Protection Changes - Visa & HELOC

Account Number AND Suffix on Docs

HELOC Mod DOT - Formerly Known As

Signing on Corporate Check Stub

Collection Payoffs

Fraud Watch

Shop Spot Intranet Page for Visas

QuitClaims to Change Marital Status

Disb section of Loan & Security Agreement Disc

When to Pull Credit/Create Loan in Forza

3rd Page of Loan Application

Second Approval Sig on 3rd Page of Application 502s in Folder and Insurance Info Gathered

May 18, 2023

TruStage Cancelled MRC Direct Marketing

HELOC docs review by GinGar

Amount Given to You Final Explanation

Indirect PAR

Resolutions Team Phone Calls

VISA Grace Period

Lending Slow Down

Increasing Rate Environment

Good FICO FAQs

June 2023 - One-on-Ones

Loan docs are Legal documents

Security Agreement- Amount Given to You

Loan Review Volume Increase

Principle Only Payments Not Available Online

12-months of Employment History in Forza

Cancelled & Denied Loans

New Adverse Action Audit Process

Cancelled & Denied Visa Log Reminder

Lender Close/Coviance - HMDA Requirements

HELOCs - Stress Variable Rate to Members

Talk about Negative Amortization Possibilities

<u>July 20, 2023</u>

Debt Ratio and Credit Cards

Joint Owner Loans and Debt Ratio

Credit Card Closure Letter

HELOCs Legal Description & Forza

New Member Accounts and Loans

Driver's License/IDs for Auto Loans

Straw Deals

Minors on Loans

Collections & Charge Offs on Credit Report

GAP Coverage

Debt Protection Member Conversations

Self Employed Borrowers Taxes

Rate Bumps for High Credit Discount

Loans for Members on Reduced Payments

Trainings Videos and Presentations

August 17, 2023

Notes for Direct Deposit Screenshots

VISA AFTs

Loan Reviews

References, 2 sets of eyes, Update DLs

HELOC Vesting

HMDA Docs

Payment Commitment on Worksheet

GAP/MRC Decline Form

Worksheets - COMPLETE THEM

Titles - Payoff with Check?

Leases Buyouts

Adverse Actions

Prequalified vs Preapproved

Military Lending

September 21, 2023

Collecting Sales Tax

Employee Loans

Loan Reviews

Combined corrected docs with originals

Second Signature - Pay attention

Loan Docs saved in L Drive

Share Your Connection Referral Lending

Limit can decrease

DP Promotion for September

Loan Line & Voicemail

Variable Rate Increases

Filling out 502s

Mileage on Titles

VIN Inspection/Collateral Photos

October 19, 2023

Loan Aggregate Limit

Titles in Hand

Skip A Pays

Floor/Ceiling Rates (Variable Rate Loans)

Queue Clean-up/Credit Pull Process Share

& CD Secured Loan Collateral Tab

Overdraft (Share Secured) Limit vs Pmt Seller POA

Updated 502 Boxes

Forza Tips & Tricks

November 16, 2023

Updated Pledge Agreement

Proof of Income Match Forza

Loan Document 2nd Set of Eyes

HELOC Reminders

Forza Contact Tab

Share/CD Secured Loans - Credit Score Tab

Christmas Cash

Skip A Pays

Bill of Sale Increases in Delinquencies

December 21, 2023

HELOC Payoffs

HELOCs Signed by POA

Waiver of Collision Coverage

Lienholder Waiver Form for Travel Property Evaluations

CDFI

Due Date Change Form

Credit Score Tab - Secured Loans

Visa Limit Increase

Denied Loans

Visa Receipt of Disclosure Document Changes to Loan

Explanation on Worksheet

Purpose of Loan

Payment Commitment Box

Visa Credit Apps **Unsecured Limit**

January 18, 2024

Credit Score Tab - Secured Loan GAP/ MRC Decline Form - Reminder Adverse Action - Acct & SSN Reminder Loan Disbursal Checks Lease Buyout - Odometer Statement In-House Refi - FDI Insurance Company Info Scanned Loan Docs & Adobe References Requirements Revolving LOC Increases - Pmts HELOC Reminder - 3 day requirements Update Contact Info Pledge Amount - Collateral Tab

February 22, 2024

Preapprovals/Indirect Helping Hand Approval Clarification **HELOC Mininum Payments HELOC First Payment HELOC** Vesting **HELOC Subordinate Liens** Before/After DTI Calculations Approval Notes in Forza Signatures on Worksheets Max Min Payments on Financial Data Tab Notes Tab in Loan Applications End of Month Payment Frequency VIN Inspections/Dealerships

March 2024 - No meeting

Real Estate Loan Payoffs

Titles - Lease Buyouts - FDI

April 18, 2024

Forza Translation File Updates Loan Disbursement Tab Itemization on TIL Disclosure Reminders for Titles 502 copies Notarize POAs Lienholders on PO/Bills of Sale References Blended Rate breakout on Application

Collection Comments Bankruptcy Types Toy Values when no NADA possible Fraudulent Apps Borrower Portal in Coviance

May 16, 2024

Skip A Pay - Rusty 502 Reminders Titles Required Insurance Settlements Forza Document Updates Translation File Updates Employee ID - Income Worksheet Signatures Driver's License Info in Forza Refi to Remove a Borrower Motorcycle Values HELOCs - 2 sets of eyes **HELOC Reminders**

June 27, 2024

ITIN Lending JD Power/NADA Login Changes Helping Hand Doc Pack Update Credit Score Key Factors in Forza Review/Exception Log Reminder Visa Increase Log Reminder **HELOC** Second Set of Eyes Double Check Vesting Full Coverage Ins on Collateral

July 18, 2024

HELOC Applications Notes Tab in Forza Moving Loans Compromised Accounts 7c``UMYU'7cXYg @cUbF g Analysis Report Add Backend Products to Booked Loans Signature Pads Second Signatures/ Loan Review **HELOC** Mods with Rerecordings Titles/Insurance Loan Reviews Ordering Appraisals Process **GL** Transaction Descriptions **HELOC Payment Dates** Credit Card Closure Form

August 22, 2024

Auto Loan Promotion Loan Review Reminders Emails - CC Second Signer Complete derogatory section PO from dealer - lienholder listed Blended Rate Calculations Secured Visas - Collateral Tab Cars For Sale & CarFax - only autos Moving Secured to Unsecured Visa Share Secured Loans

September 19, 2024

Loan Line Voicemail

HELOC Notary Section

HMDA Demographic Form **HELOC Early Disclosure** Generating Loan Docs Notes in the Notes!!! Use the Intranet! Loan Reviews Loan Purpose on Worksheet Spouse's Income to 1/2 Mortgage Rate Bumps HELOC Docs/DOT Reminders Modification DOT Signing Process Teams Messages Tip

1st Page of Application Signature

October 17, 2024

FDI Reminder Inhouse Refinances Title Fee Reminder Titles/Insurance Reminder for Supervisors Loan Reviews Purpose on Loan Worksheet Update Driver's License Fraud Collateral Tab/ Entering Vehicle Information Collateral Photos

Employee Loans Extensions Credit Builder Loan Collateral Code Reminder Thin File Reminder

November 21, 2024

Updated Titles Information

ST-133 Tax Exemption VIN Inspections Legal Name on Right Signature Reminder for HELOC Payments Loans Moved for Fraud Notes in the Notes in Forza Wiring Loan Proceeds/ Overnighting Checks Share Your Connections Referrals Collateral Tab- Valuation Source Reminder for Payoff Chekcs

December 19, 2024

Loan Due Dates Title Updates/ Reminders 502 Sales Tax Folder Forza Credit Pull Lock Ability to Repay Form Clarification Overdraft LOC and Joint Ownership L:Drive- Lender Folders Print Loan Documents to PDF Thin File Add 2% Dates on Loan Worksheet Employment History in Forza Waiving Verification of Income Proof of Income Self Employed Borrowers Derogatory Explanation on Loan Worksheet Calculating Income Blended Rate Loan Reminders Credit Score Key Factors Loan Review Log Reminder

Upcoming Trainings in January Finding Recorded Loan Meeting in Teams **Debt Protection Contest**

<u>January 16, 2025</u>

Updated Titles Documents Loan Worksheet Updates

Loan Review Section

Adobe Signature

Reminder for Debt to Income on Refis

Internal Loan Audits Collateral Codes

Update Driver's Licenses Employment Tab in Forza

Lender Report Card Loan Scorecard

February 20,2025

Updated Blended Rate Calculator Name Convention for Visa Documents Uploading Documents in Digi Docs

Visa Increases

Updating Credit Score and References

Visa Loan Term on Worksheet Double Check Documentation

Property Taxes/Deed and Encumbrance Generating Blank HELOC Applications

Reminder for File Stacking

Disbursals vs. Updates to Credit Report

Loan Quality Specialists Income Calculations

Waiving Verification of Income

Self Employed Borrowers Income/Taxes

Lender Report Cards

Purchase Orders/Listed as Lienholder

Payoffs/Short Payoffs

March 20,2025

Credit Pulls & Soft Pulls

GAP & MRC Decline Form

Loan Line/Loan Voicemail AFT Form Scan to Digi Docs

Blended Rate/Signature Loan Calculation

Collateral Tab in Forza

Credit Application

Loan Quality Rubric

Rate Matching/Competitive Offers
Tax Deeds & Delinquent Property Taxes

Employment Tab in Forza

April 17, 2025

Reminder for Student Loan Payments

Second Set of Eyes

Purpose Line on Loan Worksheet Update IDs

Notarizing

Loan Preapproval

Insurance Scans/Insurtrak

502 Folder Loan Promotion Indirect Members Lender Report Card Rate Matches

May 22,2025

Income Verification Reminders

1099 Employees

Self Employed Borrowers Loan Quality Specialists

LTV

Collateral Codes Post Close Errors

Updated Radian Self Employed Calculator Unsecured Household Aggregate Amount

Adding a Minor as a Cosigner

JD Power Values

502s for Refis and Title Loans

Community Property 1/2 Add Ons Reminder

Credit Builder Loans

Rate Bumps

Overtime Income Usage Postmortem Loan Reviews

June 19, 2025

No Meeting

July 17, 2025

Loan Application in Forza

Credit Reports

Adverse Action Notices

Visa Increases

Lender Signatures on Worksheet

Loan Review/Exception Log

Application Tasks

Credit Score Key Factors

Reminder-First Time Borrowers

Lot Rent CarFax Fees Student Loans

Self-Reported Tradelines Loan Review on Worksheet

Reminder-RVs Purchased as Primary Residence

Credit Builder Loans First Payment Due Date Due Date Changes Voluntary Surrenders

August 21, 2025

Contact Tab in Forza

Changes in Forza

Employment Tab-Net/Gross Pay Types

In-House Refinances

Collateral Codes- Account Adjustment

Before DTI Loan Worksheet

Right to Receive Copy of Appraisal

Certificate Secured Loans

One Jump- Interest Rate Increase Credit Score on Share Secured

FDI Sales Tax

Out of State Loans/Titles Debt Protection Claims

401K Loans

Handling Multiple Payments

Paying Ahead

Principal Only Payments